

9.8.26
DCF Dashboard Working Group Meeting
Minutes

- Rosemary's presentation on qualitative v. quantitative - based on last week's discussion
 - Quantitative - how much did we do and did we do it on time
 - Qualitative - how well did we do/did we adhere to practice standards
 - How do they use their data - examples and types
 - Tracking work flows
 - Practice improvements
 - System level improvement - disparity and disproportionality
 - Four quality improvement divisions
 - Special qualitative review - critical case events
 - Data and reporting - federal report and state reports, agency data
 - Quality improvement - qualitative reviews done for cases in the area office as well as oversees quality improvement within the office
 - Administrative case reviews - treatment plan/permanency plan reviews for children in care
 - Results oriented management current reports
 - Pending DRS Report responses
 - DRS commencement
 - DRS completion
 - Victim rate per 1,000 (can be filtered by race/ethnicity)
 - Twice monthly worker visitation
 - Child in placement visitation (can be filtered by race/ethnicity)
 - Federal recurrence of maltreatment (federal 12-month window, our own 6-month window)
 - They also have the permanency measures identified for new report creation
 - Multiple CT KIND reports
 - Current children in placement report
 - Open DRS report
 - Intake summary report
 - FAR disposition report
 - Reunification report
 - Worker caseload report
 - Federal reports that are available online
 - Child and family services review
 - Child and Family Services Plan (CFSP)
 - CT Annual Progress and Services Report (APSR)

- National Child Abuse and Neglect Data System
 - The National Youth in Transition Database
 - Adoption and Foster Care Analysis and Reporting System (AFCARS)
 - Statewide data indicators (SWDI) are performance measures used by the Children's Bureau in the CFSR process to evaluate safety and permanency outcomes
 - Family First and Prevention Service Act is new, it's prevention-service oriented and doesn't include Child First
- Used to have a public facing ROM → they're open to bringing that system back
- Provider information exchange (PIE) to monitor program outcomes/utilizations
 - No ability to show publicly what is in it
 - DCF program leads have access to it
- State reports → legislative yearly report and yearly STTAR report
- Qualitative review levels
 - Record read only - in home, DRS, visitation, exceptional circumstance
 - Interview and record read, including internal and external - administrative case review, special qualitative review, child and family services review
 - Case review team that gives cases a score, also more intensive reviews that are interviews
 - Documentation challenges present, speak with Children's Bureau regarding case removal
 - CFSR reports are 14 per month, DRS is 40-50 cases reviewed per month
- Caseload mock up
 - Can do it by office or region, but it would need to be two different visuals
 - Type of user dictates which way will be useful
 - Region may not be the most useful way to show the flow of work
 - Funnel may be helpful - they can show us one
 - Could use big towns/cities for more exact info or municipalities
 - Would be too complicated to do an arbitrary population cut off, easier to use the towns that exist
- Agenda discussion
 - Who are we trying to address?
 - Questions/legislative requests vary year-to-year
 - Framing it as if it was going to the public - could cover everyone
 - Depends on the level of complexity
 - Which reports would be public-facing, and which are internal for staff and legislators?
 - 10-year window to go back on data so that we include pre-pandemic data
 - Mia will create the report starting on the 22nd, and will disseminate it to the group on the 29th, then group will approve it for the Oct. 1st deadline

- We will have to circle back after the report, it is still a work in progress
- Will discuss equity at the next meeting